

**Town Hall
Hours**

MON. & WED. 12-4
FRI. & SAT. 10-2

TOWN OF FREDERICA NEWS

GRANTS AND SURVEYS

We are excited to announce that we were one of the few Towns in the state that applied for and was awarded a Sustainability Grant from DNREC. In the next two years, we will be working to improve the Town with Energy & Lighting Assessments, Bike Paths, and even a Farmer's Market! This grant is also partnering with another to get some of our sidewalks improved. With all of this exciting work, Town Hall will be sending out some surveys to hear from you. We encourage you to respond! It is vital that we get input so that we know that we are on the right track to serve our resident's. We look forward to hearing from you!

NEW PAYMENT OPTIONS

Credit Cards and Debit Cards can now be used for payments at Town Hall. There is a 2.65% Convenience Fee (Minimum fee of \$3.00) per transaction, which are handled directly by the Credit Card Processor. These fees do not go to Town Hall. **Coming Soon** - Online payments!

Water Bill Questions?

As we have pushed through the conversion process from flat rate to metered billing, and also updated our software, there are resources available if you have questions about your bill. If you believe your usage is unusually high, we can pull a data log on your meter going back 90 days, and meter calibration testing can also be performed if necessary. Contact Town Hall for details!

TOWN HALL CLOSINGS

Town Hall will be closed on Friday, November 24 for Thanksgiving, and Monday December 25, for Christmas.

TOWN PARTICIPATION

We at Town Hall hear very often that resident's are not informed or included in the happenings of the Town. We encourage resident's to attend Council Meetings, which are open to the Public and are held on the 1st and 3rd Wednesdays of every month at Town Hall. Meeting Agenda's are posted around Town, (Post Office, Package Store, and Town Hall Bulletin Board) as well as on Facebook and the town Website. Meeting minutes are also posted to the website after approval. Come out and be heard!

Holiday Activities

Halloween - Trick or Treating hours are traditionally on October 31st from 6:00PM to 8:00 PM
Christmas House Decorating Contest - Prizes for 1st, 2nd and 3rd place! Judging date to be announced.
 -Check in often for updates in case days or times change -

WATER SHUT OFFS

Reminder-Water shut-offs for delinquent accounts are the 3rd **Saturday** of every month. Payments need to be made prior to the 2nd **Saturday** of the month to avoid getting a door-hanger notice. Notices are generated on town provided utilities, (Both Trash AND Water account balances). There is a \$50.00 Fee in addition to the balance owed to reconnect water services after shut off due to delinquency. NO Exceptions.

Snow and Ice Removal

Just a reminder as winter months approach - Please be sure to care for the sidewalks around your property. From grass trimmings in the summer and fall to ice and snow in the winter, residents have 24 hours to clear sidewalks for pedestrian traffic. If the Town has to clear the sidewalks after that time period, fines will be assessed. Help keep our Town safe and clean!

REMINDER

Bills not paid on time will have interest added every month immediately after the due date. It is a 1.5% interest rate on property taxes, and 2% interest rate on trash and water.



Services provided at Town Hall

Notary Service - \$2.00 per stamp
Fax - \$3.00 per fax # to send and \$.30 per page to receive.
Copies - \$.30 per page.