

**Town Hall
Hours**

MON. & WED. 12-4
FRI. & SAT. 10-2

TOWN OF FREDERICA NEWS

Holiday Events (Dates & Times to Follow)

- Trick or Treating on Halloween
- Christmas House Decorating Contest – Prizes to 1st, 2nd and 3rd place!

FREDERICA DAY

Frederica Day was a great success, and the Town thanks all who helped and participated in this event. This year we honored Town Council's Virginia Simpler with a plaque for her many years of dedicated service to the town.

SNOW & ICE

Please remember to care for sidewalks during the winter months! Each property owner is responsible for maintaining the sidewalks that touch their property according to Frederica Town Code. Sidewalks need to be cleared for pedestrian traffic no more than 24 hrs. after snow & ice have stopped falling. If the town has to clear sidewalks for you, fines will be assessed. Help keep our town safe!

☆☆ **METERED WATER BILLING** ☆☆

It's finally here! Metered water billing will begin with January's usage. There will be a series of public hearings (dates to be posted) at Town Hall in the near future for anyone wanting to come and learn about this change. Also, to go along with this, we are switching to a new software, which will feature some highly anticipated and exciting new features (like itemized receipts, online payments and credit cards!) The software change will be happening over the next few weeks in preparation for the new year. Stay tuned to our Facebook page and website for updates! We will make an effort to spread the word and keep everyone up to date!



NEWSLETTERS AND CALENDARS

The town will no longer be mailing newsletters and calendars with the quarterly billing. These may be obtained on our website, Facebook, and we will also keep copies at Town Hall.

LEAD AND COPPER TESTING

We thank those who helped participate in our lead and copper testing requirements. The results are posted online and is available at Town Hall to be viewed. For the online address, go to our website under the "Water Department" tab, or type in the link below.

<https://frederica.delaware.gov/water-department/>

WATER SHUT OFFS

Reminder that water shut-offs for delinquent accounts are always the 3rd **Saturday** of every month. Payments need to be made prior to the 2nd **Saturday** to avoid getting a door-hanger notice. Shut off notices are generated on town provided utilities, which are Trash AND Water account balances.

REMINDER

Bills not paid on time will have interest added every month after the due date. There is a 1.5% interest rate on property taxes, and 2% interest rate on trash and water.

Leak Letters?

Have you gotten a leak letter? Most leaks end up being from running toilets. Come in to Town Hall and pick up a free dye packet to test yours before metered billing goes into effect. Even the smallest leaks can make unexpected BIG bills.

Services provided at Town Hall

- Notary Service** - \$2.00 per stamp
- Fax** - \$3.00 per fax # to send and \$.30 per page to receive.
- Copies** - \$.30 per page.